Columbia Glass and Window Company

Limited Warranty - Vinyl Windows

This is to certify that white Vinyl Windows are warranted to be free from defects in workmanship and material for a period of one year from date of installation.

For a period of Ten years from date of manufacture: Columbia Glass warrants material obstruction of vision resulting from film formation between the interior glass of the insulated unit not to occur. In addition Columbia Glass warrants the Vinyl Frame for 25 years against blistering, crazing, rotting, pitting, corroding, flaking and peeling resulting from manufacturing defects.

Condensation on the outside surfaces of glass may occur as a natural result of humidity within the house or building area. An interior/exterior temperature differential does not indicate a defect in the window, and would not be included in this warranty.

This warranty does not cover defects or damage attributable to installation, normal weathering or damage caused by accident, fire, flood or other acts of God, vandalism, riot or civil disorder, misuse, abuse, harmful fumes, vapors or chemical pollutants in the atmosphere, mildew, building settlement or structural failure of walls or foundation, or any other causes or occurrences beyond the control of Columbia Glass.

Columbia Glass warranty is valid provided that: (1) windows have received reasonable and necessary maintenance; (2) the windows have not been abused or tampered with; (3) the insulated glass unit must not have been subjected to stress resulting from localized application of heat leading to excessive temperature differentials over the glass surface or edges; (4) the glass has not been cracked or broken.

Columbia Glass warranty covers materials only, and will not assume other expenses, such as labor costs; of freight charges for shipment for replacement parts or glass. Factory warranty does not cover the breakage of glass or screen for any reason.

This warranty extends only to the person(s) identified as owner(s) and is in lieu of all other express warranties. Any implied warranties are limited in duration to the respective time period set forth above.

Consequential damage, loss or injury due to any defect in materials and workmanship is excluded from this warranty.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you.

Within 30 days of receipt of written notice Columbia Glass will contact owner(s) to arrange for inspection. Columbia Glass will repair or replace, for one year from the date of installation of the window, any part determined to be defective, provided defect is reported to Columbia Glass within 60 days of the time the defect was discovered by the warrantee.